

PATENT ATTORNEY DOCKET: 69172.000008

(FLD0002)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number

09/641,866

Confirmation No.:

7547

**Applicant** 

Roland R. THOMPSON et al.

Filed

: August 18, 2000

Title

INTERNET-BASED DISPATCHING SYSTEM

TC/Art Unit

: 3626

Examiner:

Bleck, Carolyn M.

Docket No.

69172.000008 (FLD0002)

Customer No.

21967

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Sir:

In accordance with 37 C.F.R. §§ 1.97 and 1.98, and in compliance with the duty of disclosure set forth in 37 C.F.R. § 1.56, applicants submit attached Form PTO-SB/08A (modified) for consideration and request the references cited therein be made of record by the U.S. Patent and Trademark Office in the above-captioned application.

As this application was filed after June 30, 2003, copies of U.S. patents and/or U.S. patent application publications for national stage applications under 35 U.S.C. 371 cited on the attached Form PTO-SB/08A (modified), are not being provided as specified in 1276 O.G. 55 (5 August 2003).

Consideration of the foregoing plus the prompt return of a copy of the enclosed Form SB/08A with the Examiner's initials in the left column in accordance with MPEP 609 are respectfully requested.

This Information Disclosure Statement is being submitted after the mailing of a Final Office Action, but along with the filing of a Request for Continued Examination. Therefore, it is respectfully submitted that no fee is required for consideration of this

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information. However, in the event any fee is deemed necessary, the Commissioner is authorized to charge the undersigned's Deposit Account No. 50-0206.

Respectfully submitted,

**HUNTON & WILLIAMS LLP** 

Dated: May 21, 2007 By:

Thomas A. Corrado Registration No. 42,439

Hunton & Williams LLP Intellectual Property Department 1900 K Street, N.W. Suite 1200 Washington, DC 20006 (202) 955-1500 (telephone) (202) 778-2201 (facsimile) TAC:gjc

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Substitute for form 1449A/PTO

## INFORMATION DISCLOS STATEMENT BY APPLICANT

(use as many sheets as necessary)

Sheet 1 of 6

Application Number	09/641,866
Filing Date	August 18, 2000
First Named Inventor	Roland R. Thompson et al.
Art Unit	3626
Examiner Name	Bleck, Carolyn M.
Attorney Docket Number	69172.000008 (FLD0002)

	U.S. PATENT DOCUMENTS						
*Examiner Initials	Cite No.	DOCUMENT NUMBER Number - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear		
		US- 3,686,482	08-1972	Gelder			
		US- 4,937,743	06-1990	Rassman et al.			
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**EXAMINER SIGNATURE** 

/Kristine Rapillo/

DATE CONSIDERED

05/28/2009

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Substitute for form 1449A/PTO **Application Number** 09/641,866 **Filing Date** August 18, 2000 INFORMATION DISCLOSURE **First Named Inventor** Roland R. Thompson et al. STATEMENT BY APPLICANT **Art Unit** 3626 (use as many sheets as necessary) **Examiner Name** Bleck, Carolyn M. Sheet 2 of 6 69172.000008 (FLD0002) **Attorney Docket Number** 

*Examiner Initials	Cite No.	DOCUMENT NUMBER Number - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages of Relevant Figures Appear
		US- 6,058,432	05-2000	Factor	
		US- 6,061,506	05-09-2000	Wollaston et al.	
		US- 6,064,977	05-16-2000	Haverstock et al.	
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		US- 6,253,188	06-26-2001	Witek et al.	
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		US- 6,275,812	08-14-2001	Haq et al.	
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Sheet	3 of 6	Attorney Docket Number	69172.000008 (FLD0002)	

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*Examiner	Cite	FOREIGN PATENT DOCUMENT  Country Code Number-Kind		Publication Date	Name of Patentee or	Pages, Columns, Lines, Where Relevant Passages or Relevant	TRANSLAT	ion
Initial	No.	Country	Code (if known)	MM-DD-YYYY	Applicant of Cited Document	Figures Appear	YES	NO
		JP	10-003492	10-003492 01-06-1998 STC International Computers Ltd.				
		ОТН	IER DOCUMEN	TS - NON-PA	TENT LITERATURE	DOCUMENTS		
*Examiner	Cite No.	Inc	item (book, magazine	, journal, serial, symp	ERS), title of the article (when apposium, catalog, etc.), date, page	propriate), title of the (s), volume-issue	TRANS	SLATION
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Sheet	4 of 6	Attorney Docket Number	69172.000008 (FLD0002)

	_	OTHER DOCUMENTS - NON-PATENT LITERATURE DOCUMENTS		
*Examiner	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	TRANSL	1
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		OTHER DOCUMENTS - NON-PATENT LITERATURE DOCUMENTS			
*Examiner	Cite No.	item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue		RANSLATION YES NO	
				МО	
		Clearview Staffing Software			
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PTO/SB/08B (08/03) (modified)

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*Examiner	Cite	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published  TRANSLA		SLATION	
	'''			NO	
		Prior art IVR ("interactive voice response") systems and/or services that were known and/or used and/or sold and/or offered for sale by others in one or more employment-related fields, including without limitation, IVR systems and services for use in substitute employee management that were commercially available from the Defendant at least as early as December 21, 1997.			
		T.H.E. Journal L.L.C., <u>Arrange for Substitute Teachers Online, August 1999 - Telecommunications</u> , T.H.E. Journal Online: Technological Horizons in Education, January 2002, Page 1 of 1. Available at website: <a href="http://www.thejournal.com/magazine/vault/A2120.cfm">http://www.thejournal.com/magazine/vault/A2120.cfm</a>			
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